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What does a
Managed Service Agreement
include?

Our Managed Services and Support are the culmination of over 20 years of experience in looking after businesses just like yours. With hundreds of clients across the UK, we've learned a thing or two about how to maintain a close partnership with our clients; whilst also providing strategic guidance on how they might best utilise technology to support their businesses.

What's included?

• System monitoring, to reduce the potential impact of issues arising
• System management, to ensure operational efficiency and optimisation
• Practical assistance, to resolve any problem quickly and efficiently

24/7 System Monitoring	Unlimited Remote Assistance
System Optimisation	On-Site Escalation
Endpoint Management	Windows Patch Management
Unlimited Telephone Support	String Support Portal Access
Remote Technical Reviews	Proactive Backup Monitoring

● Better value   ● Priority Fix   ● Ongoing Support